

THE Journal of Public Adjusting

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Continuing Education FAQs Help You Keep Current with Licensing Requirements

If you have a question or two about continuing education, you may find the answer below from the Division of Insurance Agent and Agency Services on the DFS website:

1. I'm a new agent. When are my continuing education hours due?

Your requirement to complete continuing education hours start the day you are licensed, in which you have a full 24 months, due on the last day of your birth month, and then, every two years thereafter. [Rule 69B-228.220(1)(a), F.A.C.]

Examples:

- Licensed - July 11, 2012
Birth Month - June
Compliance start date - July 1, 2013
Due date - June 30, 2015
- Licensed - July 11, 2013
Birth Month - November
Compliance start date - December 1, 2013
Due date - November 30, 2015

- Licensed - July 11, 2013
Birth Month - July
Compliance start date - August 1, 2013
Due date - July 31, 2015

2. What is the continuing education requirement? When is it due?

The number of continuing education hours required depend on the license type you hold and number of years you've held it. Continuing education is due every 2 years. [626.2815(3), Florida Statutes]

3. Where do I go to check my continuing education requirement and status?

Go to [MyProfile](#), log in, and click on CE Status. Contact the department at 850-413-3137 if you have questions regarding your requirement.

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FAPIA.net

2015 FAPIA Spring Training Conference Attracts Hundreds of Attendees with Exciting Pre-Event Activities and a Wide Array of Essential Seminar Topics

Nearly 300 attendees enjoyed nine educational seminars, networking, an exhibitor hall and the traditional cocktail hour at the 2015 FAPIA Public Adjuster Spring Training Conference in Aventura, Florida. The event theme was the value of practicing good sportsmanship in business. Featuring two full days of



Nicole Vinson, James Angelotti and Scott Brown



Continuing Education FAQs, NAPIA Conference and Membership Info, Some

Mobile Disaster Assistance from FEMA and a FAPIA 2015 Spring Training Conference Recap

Our June issue of *The Journal of Public Adjusting* marks the mid-way point of 2015. With this in mind, we thought you might like some information that will help you stay compliant and register for courses, if need be, before the year comes to a close. Get the answers to any questions you may have in this regard by reading, "Continuing Education FAQs Help You Keep Current with Licensing Requirements."

We also have dates for upcoming NAPIA conferences slated through the end of 2016, so you can get a big jump on your planning. And if you haven't yet joined NAPIA, find out how you can save on a two-year membership by joining now in, "NAPIA Offers Membership Discount through Promotional Program."

And with preparedness as a theme in this issue, we have some information from FEMA on how you and your clients can receive immediate severe weather alerts, tips and more by phone in, "FEMA Mobile App Delivers Vital Emergency Resources during Weather Disasters."

Finally, we have a recap of the highly successful 2015 FAPIA Spring Training Conference, so be sure to read, "2015 FAPIA Spring Training Conference Attracts Hundreds of Attendees with Exciting Pre-Event Activities and a Wide Array of Essential Seminar Topics."

Thanks for your continued support,

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NAPIA Offers Membership Discount through Promotional Program

NAPIA is currently featuring the following membership information on its website: For a limited time, NAPIA is offering a promotional program to new Public Adjuster Firms. Join today and receive a 50% discount the first membership year and a 25% discount the second membership year.

Enter PROMO in the Promotion Code on the membership application.

Principal	1st Year	2nd Year
Individual owners, partners and officers	\$500	\$750
Public Adjuster Employees Licensed public adjusters (excluding principals)	\$217.50	\$326.25

Independent Contractors
1099 employees that perform services on a full-time or part-time basis for or on behalf of a public adjusting firm.

Note: Members may not vote or hold a board position during the two years of the Member Promotional Program.

Current members or past members (within three years) are not eligible for this promotion.

By joining NAPIA you will:

- Receive discounts on conferences, seminars and workshops (including collateral materials) that will help you to grow professionally and market your business.
- Receive artwork of the NAPIA logo to use on your website and marketing materials.
- Be eligible for valuable discounts on items such as errors and omissions liability insurance.
- Stay informed of state and local developments that make a difference to your business.
- Be part of a strong collective voice that shapes insurance policy and speaks out for public insurance adjusters and policy holders in your community.
- Have access to networking opportunities throughout the year at which you can connect with your peers, improve your knowledge and skills, and learn to better serve insureds.
- Receive a listing on NAPIA's website which receives thousands of visitors every month.
- Be made aware of the national certification program that recognizes the level of experience and expertise of public insurance adjusting professionals.
- Receive news on the public insurance adjusting profession's hottest issues, plus practical ways to grow your business. ♦

NAPIA Provides Conference Dates through 2016

Plan ahead to attend the following NAPIA conferences slated for fall 2015 through the winter of 2016:

First Party Claims Conference

October 19-22, 2015
Crowne Plaza Hotel
Warwick, RI

Mid-Year Meeting

December 10-12, 2015
Westin Kierland Resort & Spa
Scottsdale, AZ

Annual Meeting

June 15-18, 2016
Montage
Laguna Beach, CA

Mid-Year Meeting

December 8-10, 2016
The Breakers
Palm Beach, FL

Watch for conference details in upcoming issues of *The Journal of Public Adjusting*.

Continuing Education FAQs Help You Keep Current with Licensing Requirements

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4. Can I take the same continuing education course next year?

No. You cannot repeat the same course within three (3) years and receive continuing education credit.

5. I'm a non-resident major lines licensee and I'm showing out of compliance. What do I do?

We will verify your home state license and update your continuing education compliance status in our system. If requested by us, you will need to obtain a letter of certification from your home state, or a copy of the National Association of Insurance Commissioners' database showing your active resident license status, and send it to our department. Please include your Florida license number on your documentation. Note: Major lines are Life, Health, Property & Casualty. Non-residents are not considered noncompliant until 45 days after their Florida compliance date. Please do not send the letter before your Florida compliance cycle has ended.

Email: AgentLicensing@MyFloridaCFO.com

Fax: 850-413-3291

6. What happens if I do not get my continuing education hours done by the end of my compliance period?

You will be assessed a \$250 fine and you will be required to complete your remaining continuing education hours. You will first receive a Preliminary Notice of Non-Compliance and a Settlement Stipulation in your [MyProfile](#) account approximately 45 days from the end of your compliance period. The Settlement Stipulation must be signed and returned to the department at the address listed on the form. Once the department receives your signed Settlement Stipulation, a Consent Order with an Invoice will be added to your [MyProfile](#) account. The invoice should be returned to the department at the address listed on the form within 30 days after it is issued with the \$250 fine paid in full. You will have 60 days to complete your remaining continuing education hours.

7. What will happen if I do not sign my Stipulation Agreement and/or do not pay my fine?

Your appointments will be cancelled.

8. Can I take my continuing education hours online?

Yes. Required hours can be taken online or in a classroom. (Note: There may be some exceptions.)

9. I took a course and don't see it on my transcript. What do I do?

Contact the provider of the course. They are responsible for submitting your course credit to the department. The provider has 20 days after the completion of your course to submit your course credit.

10. I see a course in my transcript but I'm not receiving credit for it. What do I do?

Contact the department at AgentLicensing@MyFloridaCFO.com or 850-413-3137.

11. I'm canceling my license before the end of my continuing education compliance period. Do I have to do the continuing education?

No, as long as you cancel all of your licenses that require continuing education. If you plan to keep any license type valid that requires continuing education, then you will need to complete your continuing education requirements.

12. Where do I get a list of examination proctors/monitors?

Contact the provider of your course. Providers maintain a list of their approved proctors/monitors in your area.

For more compliance information, visit www.myfloridacfo.com. ♦

FEMA Mobile App Delivers Vital Emergency Resources during Weather Disasters

As preparation is always key in handling any type of emergency, when it comes to weather disasters, FEMA offers a comprehensive list of resources to help you and your clients cope with more than 20 types of hazards.

The following is information from the FEMA website on how to keep up-to-date on weather conditions and take appropriate action in the event of a disaster - via a cell phone.

Features in the App

○ Alerts from the National Weather Service: Receive severe weather alerts for

up to five locations across the U.S. and see information about how to stay safe.

- Disaster Reporter: Upload and share photos of damage and recovery efforts.
- Custom emergency safety information: Save a custom list of the items in your family's emergency kit, as well as the places you will meet in case of an emergency.
- Maps of disaster resources: Locate and receive driving directions to open shelters and disaster recovery centers.

- Safety tips: Learn how to stay safe before, during, and after over 20 types of hazards, including floods, hurricanes, tornadoes and earthquakes.
- Apply for assistance: Easily access DisasterAssistance.gov to apply for federal disaster assistance.
- Information in Spanish: The app defaults to Spanish language content for smartphones that have Spanish set as their default language.

For information on downloading the app, visit <https://www.fema.gov/mobile-app>. ♦

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Inside *The Journal of Public Adjusting*:

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2015 FAPIA Spring Training Conference Attracts Hundreds of Attendees with Exciting Pre-Event Activities and a Wide Array of Essential Seminar Topics *continued from page 1*

continuing education courses, topics ranged from initial interview questions to navigating mortgage company bureaucracy when payments are finally issued.

FAPIA President Darryl Davis said it is important for all business professionals to remember that in their day-to-day operations they represent not only their own business, but the industry as a whole. "We're in an industry that is all about helping people recover financially in the insurance claim arena," he stated. "I believe we can all be very proud of the important role we play," he added.

Kicking off the conference was a golf tournament and kayak adventure on May 17. Nearly \$5,000 was raised for the FAPIA political committee Public Adjusters for the Insuring Public. Learn more about the important work being done by the FAPIA political committee by visiting www.pa4ip.org. The event grand prize was the latest Go Pro Camera with accessory bundle, and the winner was Bill Kovacik from Port Charlotte, FL.

The 2015 FAPIA Spring Training Conference also kicked off the first course in the new Public Adjuster Business Development Series with Social Media Marketing for Public Adjusters. The speaker, Damon Roberson, walked

attendees through all of the basics every small business needs to know about social media marketing.

Looking ahead, FAPIA will be presenting a unique exhibit at the 2015 Year-End Conference titled, "The Museum of Public Adjusting." The display will include historical photos, documents and interactive materials providing a roadmap through the rich history of public adjusting.

If you would like to make a suggestion about courses, speakers or content for the upcoming 2015 Year-End Conference, please contact FAPIA Headquarters at administrator@fapia.net before the end of June.

Watch for more information on the FAPIA 2015 Year-End Conference, the Public Adjuster Business Development Series and more in upcoming issues of *The Journal of Public Adjusting*. ♦



Rosemary Guilfoyle and Oscar Mormeneo (new board member) enjoy some kayaking.

