

THE Journal of Public Adjusting

Florida's Ray Altieri Named 2017 NAPIA Person of the Year



Ray Altieri, Jr.

Long-time Florida public adjusting professional Ray Altieri, Jr., president of Altieri Transco American Claims in Tampa, was honored as the 2017 recipient of the NAPIA Person of the Year Award at the association's Mid-Year Meeting in December. NAPIA Past President Randy Goodman delivered the introductory remarks at

the awards ceremony. Below is a quote from his speech:

When my grandfather and his cofounders established NAPIA in 1951, the primary purpose was to protect the rights of public adjusters on the legislative and legal fronts; to elevate the importance of our profession to new levels, and to put up a common front for all of the forces that challenge public adjusters day in and day out. NAPIA, on a national level, over 68 years, has done an amazing job of accomplishing these original objectives of our founders. But we could not have achieved these goals without valuable contributions of individuals at local and state levels, for what

happens in various states tends to set precedents for other states where our members toil and work hard to be successful in our very important profession of protecting and representing the insured. Tonight's recipient is the epitome of such an individual, who, without fanfare or care of recognition, made a commitment to put forward the best virtues of our profession and exemplify in a meaningful and effective way why the public needed our profession to be fairly regulated in order to guard our ability to conduct business, and most notably, why that was good for insureds. Our founders would be proud of what our recipient has accomplished. As we know from recent and past events, Florida is a very significant state in which public adjusters conduct business. No one has been more influential in helping to overcome many legislative and legal issues in that state over the years, protecting our licensing regulations, and our ability to conduct and solicit business. The public has certainly benefited at the same time because of those efforts. Let me take a moment to reflect on the career and achievements of Ray Altieri:

- ✦ In 1985, he started his public adjusting career with Basloe, Levin and Cuccaro after beginning as an adjuster with Aetna.
- ✦ In 1988, he started promoting public adjusting

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Compliance Reminder

In our February issue of *The Journal of Public Adjusting*, we have some exciting news to share on the national front. In case you missed the most recent NAPIA conference, Florida's Ray Altieri, Jr. was named NAPIA 2017 Person of the Year. We have the opening remarks during the award ceremony delivered by NAPIA Past President Randy Goodman, who also provides highlights from Altieri's four-decade career in the industry.

Next, we have details on the National Hurricane Conference taking place March 26-29 in Orlando, along with some FAPIA conference dates to mark on your calendar.

Finally, we have a CE compliance reminder for you including some tips for checking your status online.

We're glad you can join us,

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National Hurricane Conference Scheduled for March 26-29

Details are now available on the National Hurricane Conference taking place March 26-29, 2018, at the Hilton Orlando. Below are some of the conference highlights and session descriptions.

- ▶ Three full days of workshops and training sessions on a wide range of topics for Hurricane Responders.
- ▶ A half day of general session speakers including many of the nation's top experts in hurricane-related issues.
- ▶ EMI and FEMA Certificate Training courses and rap sessions.

Attendee Rates

\$ 400.00	Regular (payment received 2/10/18-3/9/18)
\$ 450.00	Onsite (payment received after 3/9/18)
\$ 150.00	Per Day

Session Descriptions

2018 Outlook – Atlantic Basin Seasonal Hurricane Prediction and Preliminary Thoughts on the 2018 Hurricane Season

The methodology behind Colorado State University's (CSU) seasonal hurricane forecasts will be discussed along with

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FAPIA Announces Dates and Locations of 2018 Conferences

You can now mark your calendar for FAPIA's 2018 conferences. Below are the dates and locations of the spring and fall events.

Spring 2018 Conference

June 4-6
 Sanibel Harbour Marriott Resort and Spa

Fall 2018 Conference

October 27-29
 Wyndham Grand Orlando Resort

Watch for details on both conferences in upcoming issues of *The Journal of Public Adjusting*. ♦

Continuing Education Deadline Extension Expired December 31, 2017

As a reminder, the continuing education deadline extension set forth by CFO Patronis, expired December 31, 2017. The extension, implemented to help accelerate Hurricane Irma recovery efforts, applied to all insurance professional licensees who require continuing education, including insurance adjusters, agents and customer representatives. The DFS provides the following checklist to help ensure compliance.

Are You Compliant with Your CE or Not?

To be CE compliant requires more than just taking CE courses. Below are a few suggestions for remaining CE compliant:

CE requirements change. You should regularly review your CE status through your MyProfile account. Your total hours have specific allocation requirements that must be met. Be sure to take all the right categories of CE courses.

Check for late hours. Hours taken after your due date will still post on your compliance evaluation screen, but they will be noted as "Late." Though your

hours requirement may have been met, late completion of your continuing education requirement will result in penalties.

Check prior evaluation periods. Always check previous compliance periods to make sure you are not delinquent for a prior period. Be sure to click on **VIEW ENFORCEMENT NOTICE** just below the **Not Compliant** text to check for any outstanding fines.

Check your transcript. The **same course** cannot be taken with the **same provider** within a two-year period and receive credit. This is noted on your transcript as a duplicate course. You will need to take a different course to meet your CE requirement.

Because many factors may affect your continuing education requirement (e.g. licenses held, number of years licensed, etc.), we encourage you to periodically check your MyProfile account to determine your



individual continuing education compliance requirements and status. You will also be able to find more approved CE courses after logging in to your MyProfile account versus the public search option, which limits the results to the first 100 course offerings.

For more information, visit <https://www.myfloridacfo.com/Division/Agents/>. ♦

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in the Tampa Bay area with American Loss Adjustment Company.

- ✦ In 1993, he served as a charter member organizing the Florida Association of Public Insurance Adjusters (FAPIA) and became its first president.
- ✦ In 2000, he started the restructuring of FAPIA and helped to create the ladder structure similar to that of NAPIA.
- ✦ In 2001 he returned for a second term as president of FAPIA. During this time Ray worked closely with the Florida Department of Financial Services and was instrumental in developing a Code of Ethics and a Code of Conduct that you will still find in Florida Statute today.
- ✦ Under Ray's leadership, along with FAPIA, there was an effort from 2007 through 2010 that produced positive legislative and educational changes such as:

- ▶ An apprenticeship program for public adjusters
- ▶ No longer able to obtain a PA license without taking the public adjusters examination
- ▶ Continuing education requirements for both PA and company adjusters
- ▶ Creation of lower and higher level education seminars via FAPIA that subsequently were presented at multiple FAPIA conferences
- ▶ Created Public Adjusting 101 – a course to be offered at FAPIA conferences and is required for all new FAPIA members
- ✦ As president of NAPIA in 2011, Ray worked closely with FAPIA President Pat Cuccaro, again in Tallahassee, in an effort to turn the tables on what was put in place by the insurance industry. At the time FAPIA was funding the lawsuit against the State of Florida on

the freedom of speech issue. During this time the Florida Supreme Court ruled in favor of public adjusters and the 48-hour solicitation moratorium was abolished. And Florida PAs were able to solicit directly immediately following a loss. This was the largest and most expensive victory of the history of public adjusting in Florida.

- ✦ In 2011-12, Ray again worked with Pat Cuccaro to continue the march on the Capital and managed to reverse the fee limitation on claims insured through Citizens State Insurer.

NAPIA Executive Director David Barrack presented the Person of the Year plaque to Altieri at the ceremony.

Look for more on Altieri in future issues of *The Journal of Public Adjusting*. ♦

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CORPORATE & BUSINESS

National Hurricane Conference Scheduled for March 26-29 continued from page 2

preliminary thoughts on the 2018 Atlantic hurricane season. An update on the current and projected trends in both El Nino and Atlantic sea surface temperatures will be presented. The 2017 hurricane season will be reviewed in detail. The causes of observed multi-decadal variability in Atlantic basin hurricane activity will also be examined, including a discussion of how last season fits into the active vs. inactive era debate. Several new products available from CSU's seasonal hurricane forecast team will also be presented.

Recovery–Debris Training for the FEMA PA Program

Debris training for the FEMA PA program and its pilot program. We will also discuss the issues that have come out of the 2017 hurricane season.

Public Education/Media–National Hurricane Resilience Initiative (NHR)

#HurricaneStrong

Building a culture of preparedness for hurricane education requires coordination among local, state, federal and private sector partners. This session will focus on the National Hurricane Resilience Initiative – #HurricaneStrong, a national strategy to raise awareness of hurricane preparedness. Presentations by the #HurricaneStrong partners including, FEMA, The Federal Alliance for Safe Homes (FLASH), NOAA, and The Weather Channel will include a recap of year two as well as a national strategy for year three of the campaign and the addition of new outreach assets to take hurricane risk communication to an unprecedented level.

Business Industry & Economic Resiliency–Economic Recovery–Do You Know When You've Arrived? Let's Talk About the Road to Get There

No entity owns the key to economic recovery. Consider the tremendous challenges of 2017. Embrace the opportunity to hear directly from those on the front lines of bringing back businesses, reinvigorating communities and collaborating to energize economies. Be ready to roll up your sleeves, learn the lessons and lend your creative ideas to how we go from devastation to devising a path to re-opening businesses, re-employing individuals and encouraging economic investment.

For registration and additional information, visit <http://hurricanemeeting.com/>. ♦

